

Legal Aid HelpLine

As Community Legal Aid's central telephone and web-based intake system, HelpLine serves as the entry point for residents applying for help from CLA. HelpLine staff provide equitable support to applicants, offer applicant transitions from collaborative partner referrals, and also provide additional legal information and referrals for people who are not eligible for CLA's services.

Call us at (800) 998-9454

HelpLine Hours

- Monday through Friday from 9:00 a.m.- 12:00 p.m.
- Monday through Thursday from 1:00 p.m. - 3 p.m.

What to Expect

- Callers will first be screened for financial eligibility.
- Eligible callers may be scheduled to speak with an attorney or referred for other types of assistance.
- Clients may be asked to fill out a written application.
- Clients may be referred to a self-help (pro se) clinic.
- Clients may be represented by a staff attorney or referred to a volunteer attorney in the community.
- Assistance is available for callers with disabilities.

SMS Privacy Notice

Community Legal Aid Services, Inc. (CLA) is committed to protecting your privacy. This Privacy Policy (the “Policy”) governs how we treat the Personal Information that we collect and receive from you in connection with your use of the SMS Service (“Service”), which we make available to you through a third-party service provider.

[Read the complete policy notice here.](#)

Last updated on February 09, 2024.

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